



Just finished developing a guideline; how did we do? A process evaluation

August 27, 2010

Christa Harstall, Paul Taenzer, Nancy Zuck,
Carmen Moga, Donna Angus, Ann Scott

Summary

- Purpose of the evaluation
- Evaluation framework
- Lessons learned: success factors and major challenges
- Conclusion

Purpose

- Conduct an objective process evaluation
- Identify opportunities for improvement to the process for the development of a new headache CPG
- Benchmark the process to the ADAPTE framework



Source: Web Site Government of Malta

Evaluation Framework

Consisted of three components

- Document review
- **Semi structured telephone interviews**
- Working session

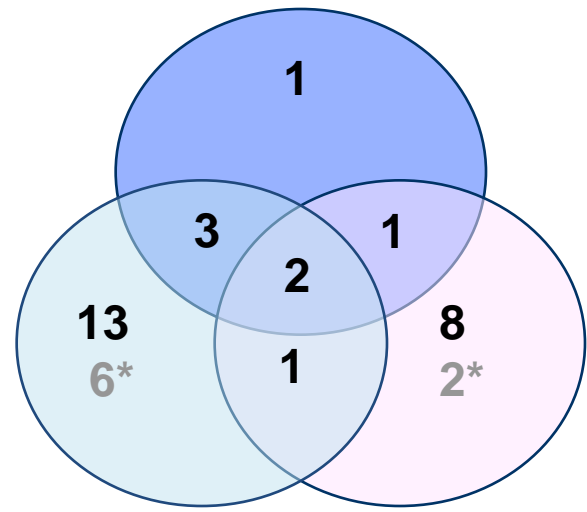
Semi structured telephone interviews

Project Team: Steering Committee (SC) & Research Team (RT)

- HTA researchers
- Clinical expert
- Communications & KT consultant
- Guideline development consultant
- Project coordinator

Guideline Development Group (GDG)

- Family physicians
- Specialist physicians
- Physical therapists
- Occupational therapists
- Pharmacists
- Registered nurse
- Psychologists
- Healthcare manager
- Guideline Development consultant
- HTA researchers

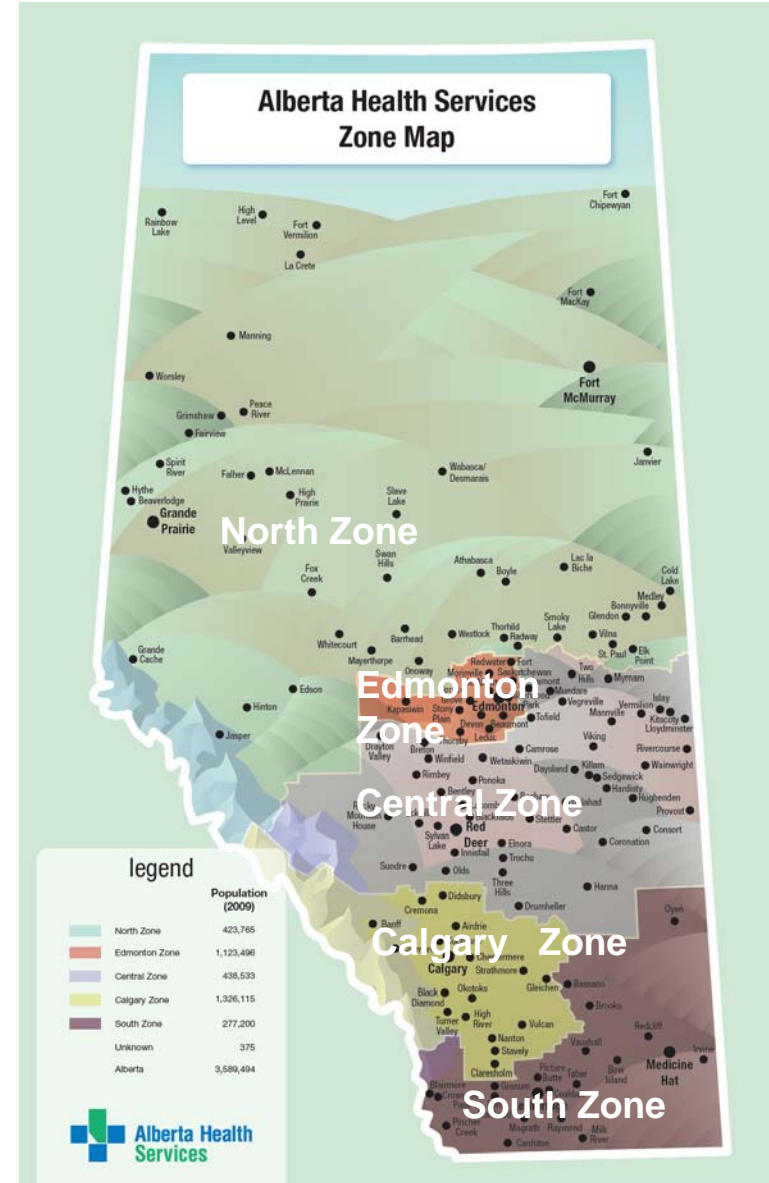


Advisory Committee (AC)

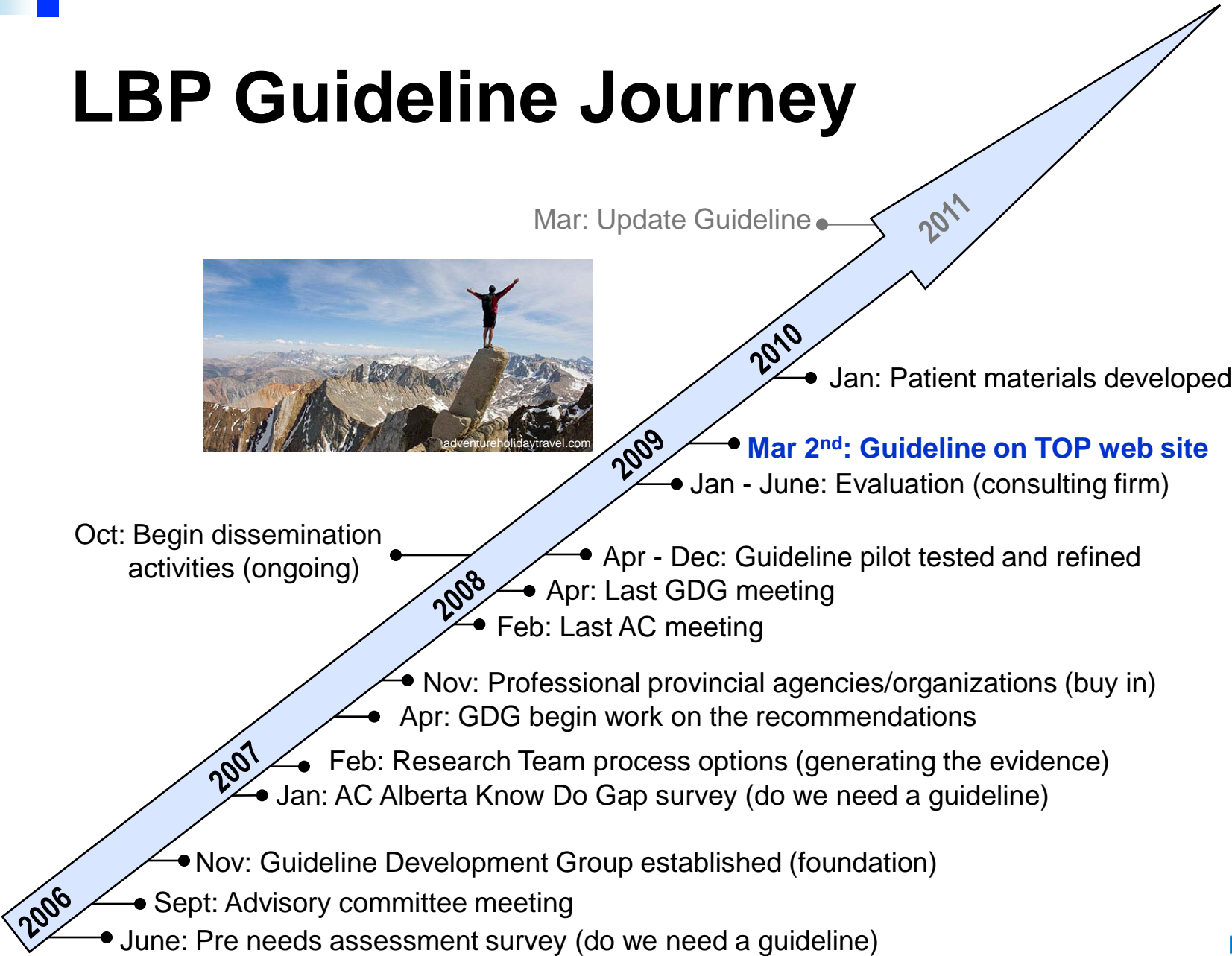
- Provincial HTA program
- Ministry of Health
- Physician education experts
- Zone program leaders
- Provincial Primary Care Network Program
- Physician regulatory agency
- Provincial clinical practice guideline program (TOP)
- Provincial KT network
- Patient advocacy group

GDG: multidisciplinary team, rural/urban representation

- **South Zone:** physician (1), health care manager (1), physical therapist (1)
- **Calgary Zone:** family physician (2), specialist physician (2), psychologist (2), occupational therapist (1), pharmacist (1)
- **Central Zone:** family physician (3), physical therapist (1), occupational therapist (1)
- **Edmonton Zone:** family physician (3), occupational therapist (1) nurse-manager (1)
- **North Zone:** physical therapist (1), nurse (1)



LBP Guideline Journey





Source: Web Site Government of Malta

Evaluation Results

- Overall feedback extremely positive
- Strong consensus that the process was sound and rigorous
- Success factors outweighed challenges

Success Factors

- Strong project leadership
- Multidisciplinary approach
- Province wide representation
- Important topic of interest
- Project team support
- High level of net benefits
- Commitment to transparency



Major Challenges



- Balancing highly participatory approach with efficiency
- Confusion regarding the overall governance, roles and responsibilities

Headache Guideline Project Charter

Table of Contents:

- Purpose of the Project Charter
- Project Background
- Critical Success Factors
- Workplan
- Issues Management and Risk Management
- Terms of Reference (AC, GDG, SC)

IHE Report

The Alberta Ambassador Program

**Primary Care Headache Assessment and
Management Guideline:**

Draft Project Charter

Last Revision: May 5, 2010



Conclusion

- All members of the GDG indicated they would participate again if they had the capacity available in their fulltime positions
- Success will be determined by the implementation and uptake of the low back pain guideline and its effect on changing current clinical practice

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CMA Infobase: Clinical Practice Guidelines (CPGs)

Find a CPG

Search

[Advanced Search](#)

- Enter multiple keywords to retrieve guidelines containing all of the keywords (e.g. obesity diet).
- Combine keywords with OR to retrieve guidelines containing any of the keywords (e.g. obesity OR overweight).
- Use quotation marks (" ") to search a phrase (e.g. "physical exercise").

Popular Guidelines

A list of the 10 most frequently viewed clinical practice guidelines in the CMA Infobase during the past 30 days.

1. 2009 Canadian recommendations for the management of hypertension

[View PDF](#)

2009-May

[Canadian Hypertension Education Program](#)[Detailed Result](#) [Quick Reference](#) [Other Related Documents](#)

2. 2009 Canadian Cardiovascular Society/Canadian guidelines for the diagnosis and treatment of dyslipidemia and prevention of cardiovascular disease in the adult – 2009 recommendations

[View PDF](#)

2009-Oct

[Canadian Cardiovascular Society](#)[Detailed Result](#) [Other Related Documents](#)

3. Guideline for the evidence-informed primary care management of low back pain

[View PDF](#)

2009-Mar

[Toward Optimized Practice \[Alberta\]](#)[Detailed Result](#) [Quick Reference](#) [Patient Documents](#) [Other Related Documents](#)

4. Guideline for the diagnosis and management of community acquired pneumonia : adult

[View PDF](#)

2002-Feb (Reviewed 2008-Jan)

[Toward Optimized Practice \[Alberta\]](#)[Detailed Result](#) [Quick Reference](#)

Alberta Low Back Pain Guideline in the top ten CMA website

Source:

http://www.cma.ca/index.cfm/ci_id/89497/la_id/1.htm?action=byMonth&value=1&topTen=true

Thank you!

Christa Harstall charstall@ihe.ca

- Ambassador Program:
<http://www.ihe.ca/research/ambassador-program/>
- Low Back Pain Guideline:
<http://www.topalbertadoctors.org>